



### Submitting Your Registration

This form is for the use of Gala 2009 participants only. Payment for registration must be included with your registration form. Forms received without payment will be returned unprocessed. Mail or fax your completed form with payment to:

**Nefful USA**  
Event Department  
18563 E. Gale Avenue  
City of Industry, CA 91748  
FAX: 1-888-363-3385

### Earlybird/Advance/Full Rate Deadlines

There are three prices for ticketed events: the earlybird price, the advance price and the full rate price. Registrations submitted by the earlybird deadline of November 30, 2008 or the advance deadline of December 31, 2008 have substantially lower fees than full rate registration beginning January 1, 2009.

You must register by the advance deadline to receive your tickets and receipts in advance of the event. If you submitted your registration before the advance deadline and if by January 9, 2009 you have not received your tickets, call Nefful USA office at 626-839-6657 or email [event@neffulusa.com](mailto:event@neffulusa.com)

If your registration is received after the advance deadline, December 31, 2008, you will be charged at the full rate price and your tickets may not be mailed to you before the event. Pick up your tickets on-site at the Success 2009 Gala Registration Area in Beverly Hilton Hotel.

### Ticketed Events

Tickets are available on a first-come/first-served basis. You may add tickets to an earlier registration by submitting a new registration form by mail or fax (Indicate on the new form that you have already registered for the event).

### For International Distributors

International Distributors can also submit the registration form by fax or mail. Tickets will be picked up on-site at 2009 Gala Registration Area. For international customers without toll-free access, please fax your registration form at 626-839-6927.

### Ticket Pick Up Options:

- Pick Up at Nefful USA Office
- Ticket Mail Out (Canada and USA Only)
- Pick Up at Event Will Call Table

### Pick Up at Nefful USA Office

For events taking place in Beverly Hilton Hotel, Beverly Hills CA, you can pick up your tickets in advance from the Nefful USA Los Angeles office. Our office address is:

Nefful USA  
18563 Gale Avenue  
City of Industry, CA 91748  
Hours:  
Monday - Friday from 9am - 6pm.  
Closed on Holidays

### Ticket Mail Out

We only mail out the tickets within Canada and to the USA. To ensure your tickets are delivered to you on time, the last day to have your tickets mailed out is 7 business days before the start of the event.

### Pick Up at Event Will Call Table

You may pick up your tickets at on-site registration area. When picking up your tickets at the Will Call table you MUST bring a valid Photo ID.

### Refund/Transfer Policies

Refund/transfer requests must be in writing and must be received by the following stated dates. All registration cancellations and transfers are subject to a \$15 processing fee.

If you choose to transfer, you could only transfer to equal or greater value of ticket prices. We will apply the prorated amount of your registration fee to another activity within 2-day event. The transfer request must be received before January 9, 2009. Please note that transfer requests may be denied due to seat availability.

If you choose to receive a refund, refund requests received by October 31, 2008 will be fully refunded, minus \$10 administrative fee. Requests received November 1<sup>st</sup> through the 30<sup>th</sup> will received a 75% refund. Refund requests received December 1<sup>st</sup> through December 31<sup>st</sup>, will receive a 50% refund. No refunds will be processed after January 1, 2009.

### Registered Guest Gift Package Policy

Ticket-holders must register or check-in the day of the event to receive a gift package. Gift packages may only be picked up at the event site. We will not disburse gift packages after the event dates or at another location. Only confirmed registered ticket-holders may receive a gift. One gift per ticket.

### Questions?

Contact Nefful USA office at 626-839-6657, or via email at [event@neffulusa.com](mailto:event@neffulusa.com). For general information or registration form, visit our website at [www.neffulawards.com](http://www.neffulawards.com)