

Autoship Condition and Terms

Program Information

Autoship is an optional agreement by which Independent Distributors may become a NEFFUL Autoship participant and place a continuing order to be charged against his/ her credit card. Autoship is a monthly standing order of NEFFUL products. We provide 2 different Autoship programs for your convenience. Please note that by participating in Autoship program does not guarantee the qualification for monthly 20PV requirement.

1. Regular Autoship: Product will be shipped out every month regardless of PV and commission.
2. Autoship with PV: Product will be shipped out when the participating distributor does not have enough PV before 23rd of each month.

Condition and Terms

1. I understand that I may cancel or change my Autoship program at any time provided I give NEFFUL at least 20 days advance written notice to execute. If I cancel prematurely and have been paid commission overrides, I will owe the company the amount of the commissions or bonuses paid.
2. I understand and agree that this Autoship program may be immediately terminated without notice if credit card(s) decline the charges (e.g., credit card expired, canceled, change of account number, etc.). There will be no notification of said declined credit card. In the case of declined credit card, Autoship will not be processed.
3. I understand that in the case of credit card(s) decline the charges, NEFFUL will hold the order for a maximum of five business days, after which time my order will be canceled.
4. I understand and agree that I am responsible to notify NEFFUL in advance for any information change on my credit card(s), (e.g., expiration date, account number, canceled, etc.).
5. I understand that if Autoship shipment is refused for any reason, my participation in the Autoship program may also be canceled.
6. I further understand and agree that this agreement will be suspended without notice if I violate any of the terms and conditions of the agreement. If this Autoship Agreement is terminated for any reason, I may reestablish a standing monthly order relationship with NEFFUL by submitting a new Application.
7. I understand and agree that I can only order two (2) of the same package.

Autoship Processing Schedule

The schedule for autoship processing is on the 23rd of each month. Autoship processing dates that fall on a Saturday, Sunday or holiday will be processed on the previous business day. Fedex Ground for 48 contiguous only. Shipping to the state of Alaska or Hawaii will be \$20 per order, regardless of the amount or quantity of items ordered. If the shipping address is in an unincorporated zone, please send in the Sales Tax Information form with this application.

Product Exchange Policy For Distributors - Original invoice(s) required

Nefful will exchange unworn garments with all tags attached and unopened Nesse products in its original package within 30 days of invoice subject to the following conditions: A processing fee of \$5.00 shall apply to the exchange of such products pursuant to this policy. There is no processing fee for the exchange of items if they were defective, incorrectly sent, damaged in transit or of substandard quality. Nefful will also exchange products for free of charge if purchasers exchange for the same garment products in different colors and/or sizes, or exchange Nesse products for another Nesse product. Under any circumstances, there will be no exchange for any promotional or discontinued items. Nefful will replace unopened Newell products within 14 days from the invoice date only if the products were damaged in shipment, were incorrectly sent, or are of substandard quality. Returned Newell products will be replaced with the same item(s). All exchanges are allowed only if you are exchanging for an item or items of equal or greater value. Products will not be allowed for exchange if it has been used (i.e., tried on, worn, washed, discolored or damaged). Products will also not be allowed for exchange if the packaging or the instructions are missing or damaged.

Buyback Policy - All buyback will require resignation of Distributorship. Original invoice(s) required.

Nefful will buyback unworn, resalable, and restockable merchandise with all tags attached in its original package. Nefful will refund distributor of a Distributor Kit one-hundred-percent (100%) for a period of seventy-two (72) hours from the date of receipt of the kit. Refund will be issued upon return of the kit. After seventy-two (72) hours from the date of receipt of the kit, no refund will be issued.

Nefful will buy back from distributor with the following conditions: a) Limited quantity merchandise ninety-percent (90%) for a period of 3 months; b) Newell products ninety-percent (90%) within 7 days; c) Nesse and Nature's Clean products ninety-percent (90%) for a period of 3 months; d) all other products ninety-percent (90%) for a period of 12 months, from the date of receipt of the product, less actual shipping charges and applicable bonus and commission earned. Please allow 14 days for us to process your request.

Participation in this program constitutes agreement with the conditions of the program. NEFFUL reserves the right to modify the above condition and terms at any time without advance written notices.