



# NEFFUL PRODUCT ORDER FORM

OFFICE USE ONLY

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18563 E GALE AVE., CITY OF INDUSTRY, CA 91748 TEL: 626.839.6657 FAX: 1.888.eNEFFUL(363.3385) / 888.848.9188 neffulusa.com

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Order By Distributor No.

\_\_\_\_\_  
 Name (Last, First)                      Contact Phone No. (     )

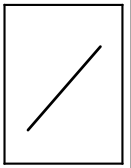
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Sponsor's Distributor No.

\* In case of out of stock or any other related problems please call:  
 \_\_\_\_\_  
 Name (Last, First)                      Contact Phone No. (     )

Please Put Page No.

Example: 2/3



## SHIPPING INFORMATION

\* For out of stock item(s), we will make three attempts to contact you. If we do not hear back from you within 3 days we will ship out available items and place out of stock items on back order automatically.

Pick up at Nefful by:

Name (Last, First)

\* There will be a \$1.00 per day storage fee applied to all orders which are not pick up within two weeks.

\* Shipping information is very important in determining Sales Tax.

Ship to

Distributor No.

Name (Last, First)

Company Name

Street Address

Apt / Ste

Contact Phone No. (     )

City

County

State

Zip Code

NO	ITEM CODE	SIZE	COLOR	QTY	AMOUNT
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

NO	ITEM CODE	SIZE	COLOR	QTY	AMOUNT
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					

## METHOD OF PAYMENT

\* Nefful will only accept payment from the distributor himself/herself, or payment from other distributors who are in the same organization as ordering distributor.

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Distributor No.

Name On Card (Print)

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Credit Card Number

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Expiration Date

CVV

Contact Phone No.

**X** \_\_\_\_\_ Authorized Signature

### Please Choose One

- Cash
- Visa
- Master
- Discover
- Money Order
- Personal Check

Order Net	\$
Discount (20%) <sup>1</sup>	\$
Tax Amount <sup>2</sup>	\$
Shipping Charge <sup>3</sup>	\$
Order Total <sup>4</sup>	\$

\*\* No refund on purchases. Products can only be exchanged. See items 3 and 4 on the reverse side \*\*

- Discount: Order Net X 20%
- Tax Amount: Order Net X Sales tax rate. Sales tax rate is based on the shipping address.
- Shipping Charges: \$8.00 for \$499.99 or less, \$6.00 for orders \$500.00-\$799.99. Free for \$800.00 or above. (Sales Aids will not be calculated towards Order Net. No combine shipping) 48 contiguous states only. For Hawaii and Alaska: Flat rate \$25.00/first order. For each additional order shipping to the same address, there is an additional charge of \$3.00 per order. (Multiple orders must be received at the same time for Hawaii and Alaska only.)
- Order Total: Order Net - Discount + Tax Amount + Shipping Charge.

I hereby certify that I have sold at least seventy percent (70%) of the total amount of products I have previously purchased from Nefful USA.

I further understand that Nefful USA may require proof of sales at any time and I am responsible for maintaining adequate records.

\* I have read and agreed to the conditions and terms on the reverse side. \*By signing below, I hereby verify this sales order is my own.

**X** \_\_\_\_\_  
Distributor's Signature

MM/ DD/ YY/  
Date

## CONDITIONS AND TERMS

### 1) Completing Product Order Forms

All product exchange forms must be filled out completely and clearly in order to properly credit the correct distributorship for volume consideration. Order forms with incorrect calculations or missing information may be delayed or returned to the Distributor with no action taken. All shipping information must be completed. Please remember to include a residential street address for Fedex. (No delivery to P.O. Box locations)

### 2) Payment Information

NEFFUL will accept Personal Checks, Cashiers Checks or Money Orders made payable to: "Nefful USA, Inc." for the full amount due, including applicable sales tax, and shipping charge. All payments must be made in U.S. dollars. NEFFUL also accepts cash, Visa, MasterCard or Discover. For verification purposes, a credit order must be placed by the credit card holder with an authorized signature. NEFFUL will only accept payment from distributor himself/herself, or payment from other distributors who are in the same organization as the ordering distributor. NEFFUL will not accept payment from retail customers. There will be a \$20.00 transaction fee for any insufficient fund check.

Sales Tax Collection: Most states require Independent Distributors to pay applicable sales tax based upon the Suggested Retail Price of the products and the Distributor Cost of Sales aids. In order to ensure compliance in each tax jurisdiction, all orders will be subject to sales taxes based on the "ship-to" address.

### 3) Product Exchange/Replace Policy For Distributors - Original invoice(s) required

Nefful will exchange unworn merchandise with all tags attached in its original package within 30-day from the invoice date for an exchange. A processing fee of \$5.00 shall apply to the exchange of such products pursuant to this policy. NEFFUL will exchange garment products for free of charge if the returned products were damaged in shipment, were incorrectly sent, or were of substandard quality and/or a dissatisfied purchaser wishes to replace such products for the same products in different colors and/or sizes. Exchanges are allowed only if you are exchanging for an item or items of equal or greater value. Products will not be allowed for exchange if it has been used (i.e. tried on, worn, washed, discolored or damaged). Products will also not be allowed for exchange if the packaging or the instructions are missing or damaged. There will be no exchange for any promotional or discontinued items. NEFFUL will replace unopened nutritional supplement products within 14-day from the invoice date only if the products are damaged in shipment, are incorrectly sent, or are of substandard quality.

Returned products will be replaced with undamaged products.

### 4) Buyback Policy --- All buyback will require resignation of Distributorship. Original invoice(s) required.

NEFFUL will buyback unworn, resalable and restockable merchandise with all tags attached in its original package. NEFFUL will refund distributor of a Distributor kit one-hundred-percent (100%) for a period of seventy-two (72) hours from the date of receipt of the kit. Refund will be issued upon return of the kit. After seventy-two (72) hours from the date of receipt of the kit, no refund will be issued.

NEFFUL will buyback from distributor with the following condition: a) Limited quantity merchandises ninety-percent (90%) for a period of 3 months; b) nutritional supplement products ninety-percent (90%) within 7 days; c) all other product ninety-percent (90%) for a period of 12 months, from the date of receipt of the product, less actual shipping charges and applicable bonus and commissions earned. Please allow 14 days for us to process your request.

### 5) Shipping Policy

Distributors should notify NEFFUL immediately of any errors, omissions or questions about the received shipment. NEFFUL will correct any errors reported within 14 days. NEFFUL will not be responsible for any errors, omissions or problems not reported within 14 days. Fedex 3 day, 2 day and next day air are available with extra charge. If the shipping address needs to be corrected by Fedex due to reasons other than entry mistakes by Nefful, there will be a \$5.00 charge (Fedex address correction fee).

### 6) Volume Changing / Transferring

NEFFUL will not allow any volume changing or transferring in any case.

For your convenience, product exchange forms may be placed by any of following methods:

#### CREDIT CARD ORDERS BY FAX

Complete this Product Order Form and fax to (888)eNefful (363-3385) or (888) 848-9188. Remember to include an authorized credit card holder's signature in Method of Payment section. Sign and date order form.

#### MAIL ORDERS

Complete this Product Order Form and send to:

**NEFFUL USA, Inc.**  
**Attn: Customer Service**  
**18563 E Gale Ave.**  
**City of Industry, CA 91748**  
**Phone: (626) 839-6657**